

**WOOD-BROAD TOP-WELLS
JOINT MUNICIPAL AUTHORITY
203 Bedford St. P.O. Box 7
Wood, PA 16694
Phone: 814-635-2354**

*Gary McCavitt, Chairman
Donna McCabe, Vice-chairman
Debra Park, Treasurer
Laurie Nearhood, Secretary*

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NOTICE

March 1, 2023

TO: WBTW JMA Customers
RE: Rate Increase

At their January 24, 2023 meeting, the WBTW JMA had to make the difficult decision to raise water and wastewater rates. As the cost of goods and services have increased, the cost to operate the treatment plants have increased as well. While the WBTW board would have preferred not to have increased the monthly fee, it is important to keep the system financially sound so the future of the system can be assured. It has been 2-1/2 years since the last rate increase.

Beginning with the April bill, March usage, the minimum monthly bill will be \$75.00 (\$30.50 water service / \$44.50 sewer service). In addition, usage from 2,100 – 2,999 gallons will be billed at \$1.50 per 100 gallons (up from \$1.25 per 100 gallons) for each service and usage above 2,999 gallons will be billed at \$1.75 per 100 gallons (up from \$1.50 per 100 gallons) for each service. The Authority encourages water conservation as a way to lower water/sewer bill costs. Tips on how to conserve water can be found on our website (www.goh2o.net/woodbtwells/988) or a packet may be picked up at the office during normal business hours.

The Authority is pleased to announce that we will be accepting ACH payments, free of charge, through the online portal beginning in April. This option gives customers the ability to make payments using their checking account information, instead of a credit/debit card, thus avoiding the processing fee currently assessed for using a card. Credit card payments will still be accepted as well.

Customers may sign up for a portal account by going to <https://wbtwjma.authoritypay.com>. We continue to encourage customers to sign up for e-bill in order to decrease the printing and postage costs associated with the physical printing and mailing of bill cards. Beginning with the April bill, the Authority will be giving a bill credit of \$1.00 per month to all e-bill customers. The credit will continue as long as the customer is enrolled in the e-bill option. You must enroll, verify the email address, and receive the bill via email in order to qualify for the credit.

If you need assistance setting up a portal account or requesting e-billing please contact our office during the normal business hours of Tuesdays 9am-12pm and Thursdays 2pm-5pm.

Sincerely,

WBTW JMA Board of Directors