

# FAILURE TO COMPLETE SIGNIFICANT DEFICIENCY CORRECTIVE ACTIONS

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

**ESTE INFORME CONTIENE INFORMACIÓN IMPORTANTE ACERCA DE SU AGUA POTABLE. HAGA QUE ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.**

Rock Spring Water Company recently violated a drinking water requirement. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

A routine inspection conducted on 5/10/19 by the PA Department of Environmental Protection (PA DEP) found that overflow pipe for our well is below ground level. In wet conditions, the water level rises to above that level. As long as the well flows artesian, there is no back siphonage, but the time period from after the return to a pumped well status, and when the water level in the box drops to below the bottom of the overflow pipe, there will be back siphonage of surface water. Title 25 Pa. Code Section 109.717 requires public water systems to correct significant deficiencies within 120 days of being notified in writing by the Department, which means the significant deficiency was to be corrected by September 16, 2021.

We were required to take action to correct this deficiency. However, we failed to take this action by the deadline established by DEP.

### What should I do?

- There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water. General guidelines on ways to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

### What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours.

*Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.*

These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

### What is being done?

Through an onsite inspection conducted on May 27, 2022, it was found that the approved plan for addressing the significant deficiency was not followed. A different backflow prevention mechanism was attached to the pipe that was not suitable for the application based off of the manufacturer's specifications. The correct backflow prevention mechanism is on backorder from the manufacturer. We anticipate resolving the problem once the device is received from the manufacturer.

For more information, please call Rock Spring Water Company at 814- 231-2911.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by The Rock Spring Water Company.