



FAILURE TO COMPLETE A LEVEL 1 ASSESSMENT

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

ESTE INFORME CONTIENE INFORMACIÓN IMPORTANTE ACERCA DE SU AGUA POTABLE. HAGA QUE ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.

Rock Spring Water Company recently violated a drinking water requirement. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

During recent routine monitoring, our water system tested positive for total coliform bacteria. Coliforms are bacteria that are naturally present in the environment and that are used as an indicator that a potential pathway exists through which contamination (including potentially harmful, waterborne pathogens) may enter the distribution system.

As a result, we were required to conduct 3 check samples within 24 hours but only sampled 2 check samples. A Level 1 assessment of our system within 30 days was triggered due to not monitoring for all 3 check samples. A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system. *We failed to conduct the required Level 1 assessment* within 30 days, and have therefore, violated a drinking water requirement.

What should I do?

- There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours.

Failure to conduct an assessment to identify the sanitary defect that triggered the assessment has the potential to prolong the risk of fecal contamination of our distribution system water. While we have not detected any evidence of fecal contamination in our distribution system, we are committed to correcting the deficiency to eliminate the potential threat of contamination. *Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.*

These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What is being done?

Although we did not meet our Level 1 assessment submission deadline, we submitted the assessment to the Pennsylvania Department of Environmental Protection in April of 2022.

For more information, please contact: Rock Springs Water Company at 814-231-2911

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Rock Spring Water Company.



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During recent routine monitoring, our water system tested positive for total coliform bacteria and 1 of the required check samples also tested positive. Coliforms are bacteria that are naturally present in the environment and that are used as an indicator that a potential pathway exists through which contamination (including potentially harmful, waterborne pathogens) may enter the distribution system.

As a result, we were required to conduct 3 check samples within 24 hours. A Level 1 assessment of our system within 30 days was triggered due to the 2 positive samples and the check samples not being done in the 24-hour timeframe. A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system. *We failed to conduct the required Level 1 assessment* within 30 days, and have therefore, violated drinking water requirements.

What should I do?

- There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.
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What is being done?

Although we did not meet our Level 1 assessment submission deadline, we submitted the assessment to the Pennsylvania Department of Environmental Protection in April of 2022 and completed the corrective actions generated by the assessment.

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